Leadership Learning and Development
CTR FACTOR™
Credibility, Trust & Respect

MANAGING THE AI EMPLOYEE™

Leading Work When Your Newest Team Member Isn't Human

PEOPLE.
POTENTIAL.
PERFORMANCE.
A MORE
HUMAN FUTURE.

COLLABORATE
INNOVATE
SOLVE
ACHIEVE
TOGETHER

AI is moving from a tool we use to an active participant in how work gets done. The challenge now is not simply learning AI—it is learning how to work with it, manage it, lead around it, and prepare the workforce for it.

DIFFERENT
INTELLIGENCE.
A STRONGER
TOMORROW.



FRONTLINE EMPLOYEES
Work With AI

Direct • Collaborate • Verify • Own

MANAGERS
Manage Human + AI Teams

Delegate • Supervise • Evaluate • Account

SENIOR LEADERS
Lead the Agentic Enterprise

Redesign • Govern • Transform • Create Value

HR & TALENT LEADERS
Build the AI-Ready Workforce

Roles • Skills • Performance • Careers

Four audiences. Four different leadership challenges. One rapidly changing world of work.

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